

## **Parents and Students,**

Laptops that are 3 years old will be going out of warranty this year. Please either bring your laptop to the media center or visit this link to check exactly when your laptop goes out of warranty: <http://www-307.ibm.com/pc/support/site.wss/document.do?Indocid=SITE-WARNTY>

You will need the serial number and type (both found on a sticker located on the bottom of the laptop). Please bring in laptops to get any damage repaired before the warranty expires.

***WARRANTY EXTENSIONS ON LAPTOPS:*** Regardless of model and type, a warranty **MUST** be extended prior to the current warranty expiring. A warranty **CAN NOT** be extended if you let your current warranty lapse. In addition, you can also **only extend a warranty once.**

**IBM/Lenovo laptops:** Prior to calling you will need to know the serial number and type (both found on a sticker located on the bottom of the laptop). If the sticker has been removed from the bottom we may have it on file here at the school so please contact Ms. Cunningham, [ccunningham@sagemont.com](mailto:ccunningham@sagemont.com), if you cannot find this information.

IBM/Lenovo will only extend a standard warranty; you cannot extend the accidental coverage. The number you need to call is 1-866-968-4465. Choose option 2, option 2, then option 1. Price for the extended warranty is determined by laptop model and type. You may also contact Anthony Martinez, our representative at CDW-G at 877-434-6269.